

eastern primary care



bringing healthcare
closer to home

COMPANY DIRECTORS:

Mr Isam Osman MB BS, FRCS, RCPS
Mr David Rae MB BS, MS, FRCS (Ed), FRCS (Eng)
Dr Mark Shenton MB BS, GP
Lesley Hutchings DMS, MA

Clare Donovan DMS Service Manager
Sarah Springett Administration Manager

CONTACT DETAILS:

Tel: 01473 279145
Fax: 01473 279177
Mobile: 07867 784762
www.easternprimarycare.co.uk

eastern primary care



bringing healthcare
closer to home

Minor Surgery Service Patient Information Leaflet

If you would like to know more please call

01473 279145

Or email us at info@easternprimarycare.co.uk

www.easternprimarycare.co.uk

Index



About us	Page 1
Overview of the Service	Page 2
The next steps	Page 3-4
The advantages	Page 5
Our team	Page 6
Contact us	Page 7

If you would like to know more please call

01473 279145

Or email us at info@easternprimarycare.co.uk
www.easternprimarycare.co.uk

About us

Eastern Primary Care Ltd was formed in 2006 through a collaboration of Eastern Surgery Ltd, an independent healthcare company, and Suffolk Brett Stour Commissioning Group which consists of 11 GP practices, and serves a population of 97,000 patients.

The company was formed to achieve the following main objectives:

“To provide a high quality, sustainable, cost effective, accessible service that is as close as possible to the locality of the patient, that enhances the provision of specialist skills in the community and delivers high quality care.

Our team consists of the following members:

Dr Mark Shenton, MB BS, GP
Company Director
GP Partner at Stowhealth Centre since 1996 and Chairman of the Executive Committee of Suffolk Brett Stour Locality Group

Lesley Hutchings, DMS, MA
Company Director
Extensive management experience within the NHS and voluntary sector. Lesley is also the Business Development Manager within Suffolk Brett Stour Ltd.

Mr David Rae, MB BS, MS, FRCS (Ed),
FRCS (Eng), Company Director
Consultant General Surgeon within the NHS and also a Company Director of Eastern Surgery Ltd

Mr Isam Osman MB BS, FRCS
RCPS, Company Director
Consultant General Surgeon within the NHS and also a Company Director of Eastern Surgery Ltd.

Clare Donovan, DMS, Service Manager
Previous management experience within the acute sector and also Service Manager for Eastern Surgery Ltd.



Overview of the service

Eastern Primary Care recognises that a large number of patients visit their local GP to have minor “lumps and bumps” removed under the NHS. However, patients are often left disappointed to hear that more cosmetic types of procedures and other specific conditions are not currently funded by the NHS. As a result, Eastern Primary Care, comprising of local GP’s, have launched a community based service

whereby patients can choose to pay to have these types of procedures undertaken. We have been able to engage with local consultant surgeons to provide the service in local GP practices such as Stowhealth Centre in Stowmarket. We have strived to make the service as accessible and affordable to patients as possible.

If you would like to know more please call

01473 279145

Or email us at

info@easternprimarycare.co.uk

www.easternprimarycare.co.uk

The next steps.

1. Your GP will provide you with an outline of the service and the associated cost of your procedure. At this stage, if you wish to proceed with your procedure your GP will refer you to Eastern Primary Care.

2. A member of the Eastern Primary Care team will contact you on receipt of your referral to confirm that you wish to proceed.

3. The Eastern Primary Care team will provide you with an overview of the service. Your procedure will take place at a local GP practice in a central location which is easily accessible with free car parking.

4. An appointment will be made for you to have your procedure undertaken by a consultant general surgeon based within your local community. At this point you will receive a contract of care. You will be required to return this complete with the payment for your procedure 7 days prior to your procedure taking place.

If you would like to know more please call

01473 279145

Or email us at

info@easternprimarycare.co.uk

www.easternprimarycare.co.uk



5. If you have any questions at this time please do not hesitate to contact one of the Eastern Primary Care team who will be happy to help.

6. You will receive confirmation of all appointments in writing. On the day of your procedure you will be greeted by our friendly team who will guide you through the process.

7. After your procedure, any required follow up appointments will be made for you by our team.

At this stage we would be very interested to hear your views on our service and we will subsequently provide you with a patient satisfaction survey complete with a stamped addressed envelope for you to return with your valuable comments.

If you would like to know more please call

01473 279145

Or email us at

info@easternprimarycare.co.uk

www.easternprimarycare.co.uk

The advantages

Choosing to have your operation performed by Eastern Primary Care within your local community has considerable advantages for you:

- Offers clean, modern, fully equipped minor operations units.
- Free car parking for patients.
- Very Low MRSA rates
- All patients are operated on by consultant general surgeons
- Short waiting times (between 4-6 weeks)
- Affordable prices

If you would like to know more please call

01473 279145

Or email us at

info@easternprimarycare.co.uk

www.easternprimarycare.co.uk

Mr David Rae, studied medicine at Westminster Medical School, qualifying in 1986. Mr Rae's surgical training included lectureship in anatomy at St Bartholomew's and a period of full time research for a masters degree. He was appointed a Consultant Surgeon in 1996 with an interest in Upper GI and hepato-pancreato-biliary surgery. Mr Rae has set up a tertiary referral centre for pancreatic cancer and complex benign pancreatic biliary disease, referring patients from a wide area in the eastern region. He also has a busy laparoscopic (keyhole) practice particularly with regard to gall bladder surgery and surgery for reflux disease. He continues to be an examiner for the Royal College of Surgeons of Edinburgh as well as convenor and member of faculty for the Basic and Higher Surgical Skills course at the same college.

Mr Isam Osman, qualified from Khartoum University in 1987. Mr Osman completed his surgical training in the UK in 1991, and became a fellow of the Royal College of Surgeons of Glasgow in 1992. He trained at the University Hospital Birmingham, Dudley Road Teaching Hospital and Walsgrove Hospital in Coventry. He was appointed Consultant General and Vascular Surgeon in Ipswich in July 1996; making him one of the youngest consultant general surgeons in the UK. He has extensive experience in all types of vascular surgery, specialising in varicose vein surgery as well as more complex arterial surgery such as Aortic Aneurysm surgery, Carotid surgery and Lower Limb Reconstructive surgery. He is an established surgical trainer as Chair of the Basic Surgical Training Committee for East Anglia. He is also a Royal College of Surgeons Tutor. As a result of these roles he was awarded an FRCS (Eng.) ad eundem in 2005.

Contact us

We hope that you will choose Eastern Primary Care for your operation.

If you would like to know more about the way Eastern Primary Care works, or to find out more about the surgeons and staff, please call 01473 279145.

A member of the team will answer any questions you have.

If you would like to know more please call

01473 279145

**Or email us at info@easternprimarycare.co.uk
www.easternprimarycare.co.uk**